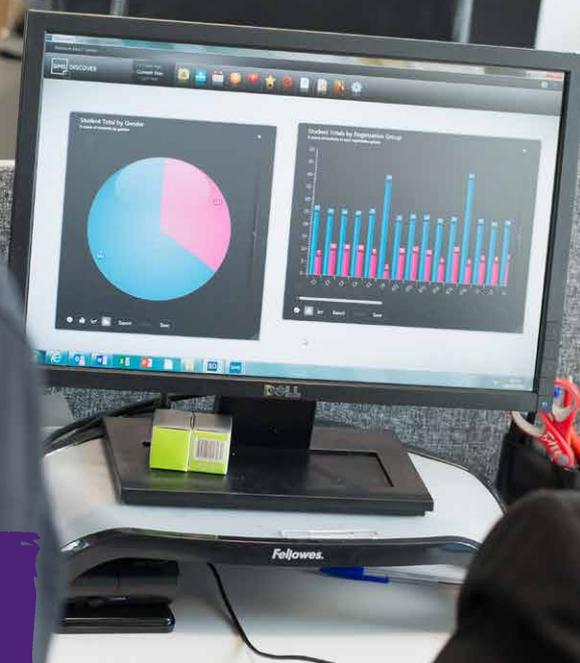# SIMS
helping schools inspire

Hosted SIMS

Access SIMS anytime, anywhere

Enjoy remote access to SIMS whilst reducing the time required to manage upgrades and backups.

Access to SIMS anytime, anywhere
Remote access to SIMS provides your staff with the freedom to work from multiple locations, such as the school office, classroom, library or even from home. By making SIMS more accessible, every member of staff in your school can truly embrace the power of data to boost pupils' achievement and drive whole school improvement.

Spend less time managing SIMS upgrades and backups
When budgets are constrained, schools want to be able to cut the cost of maintaining their IT systems. With Hosted SIMS you won't need a SIMS server and you won't have any SIMS backups to manage. In fact, you won't have to perform any upgrades or maintenance for SIMS ever again, allowing your school to save both time and money.

Data security
Hosted SIMS is a highly secure service based on the secure Microsoft Azure cloud platform. We use industry-leading SSL encryption in the same way your internet banking operates. Once your data reaches us it is heavily guarded by both electronic and physical layers of security. SIMS is committed to protecting your data and keeping your information secure.

Linking 3rd party software to SIMS and FMS
We provide each school with a single VPN connection to allow your IT team to link any 3rd party software* you currently use with SIMS. If you have multiple 3rd party links, we can provide costs for any additional VPN connections you may need.

*You will need to check with each software provider to get their confirmation that they have the necessary process in place to enable this connection.

Main features

- Full access to SIMS & FMS from most internet connected devices

- Access to SIMS Discover, our powerful data analysis tool

- Your existing SIMS and FMS databases will be securely transferred to a Microsoft Azure cloud hosting platform, enabling you to keep using the same system you are already familiar with

- All backups are securely managed and maintained by the Hosted SIMS team

- All future upgrades are managed and maintained by the Hosted SIMS team

- Print and save data from any location

- Includes SIMS ID Light to simplify user account management

Product factsheet

Your questions answered...

Is Hosted SIMS suitable for every school?

The current Capita Hosted SIMS solution is a great choice for most schools; however suitability relies on a strong internet connection. The recommended speed is a minimum of 2Mbps, both download and upload, with 300k for each additional user. We'll always make sure it's the right solution for your school by carrying out some simple checks and providing you with access to a Hosted SIMS test account for you to try before you make your decision to purchase Hosted SIMS.

How long does the migration take?

Once we've received your data and a list of users, your new Hosted SIMS database should be ready to use within three working days. Your staff can still have access to read SIMS data during this period, but won't be able to add any new information.

Will I need to complete any set-up work following the migration?

SIMS and FMS can be used immediately. There are however a small number of tasks for you to complete, these include: connection of any 3rd party software and updating of your SIMS database with any data not recorded during your migration. You will also need to request your support unit to approve any reports that use Macros before you use them for the first time with Hosted SIMS.

How easy is it to set up SIMS for a new member of staff?

It's really simple. Providing you have licences for sufficient users your MIS manager can do this within Hosted SIMS and SIMS ID. If you need additional licences for staff you will need to contact your account manager.

What IT maintenance and support will I still need to undertake?

With Hosted SIMS, you won't need to worry about backups or upgrades for SIMS ever again. However to run Hosted SIMS successfully you'll still need access to a knowledgeable IT team, to help you with the following:

- Ensuring that all IT infrastructure is kept up-to-date with the latest Windows operating system releases and that any non-Windows devices are configured correctly to allow connection to Hosted SIMS.

- Ensuring staff understand and are trained in some of the subtle differences in using Hosted SIMS. These include: file management, printing, email, the use of different browsers and Apple devices.

- Ensuring your network is optimised to run quickly and to be able to perform any diagnostics in the event of a slow or lost connection to Hosted SIMS.

What SIMS support will I require?

You will still require support to ensure you're making the most of your investment in SIMS and your data, to drive whole school improvement. For Hosted SIMS, we recommend that this is either SIMS Enhanced support or through your current SIMS support unit.

Are there any restrictions on devices that I can use?

Whilst Hosted SIMS is fully compatible with Windows PCs and laptops, there are a small number of restrictions; these include the use of Google Chromebooks and FMS access or SIMS printing on either iPad or Android devices.

Talk to us about your individual requirements:

Call us on **0844 893 6000**** or email **info@capita-sims.co.uk.**