

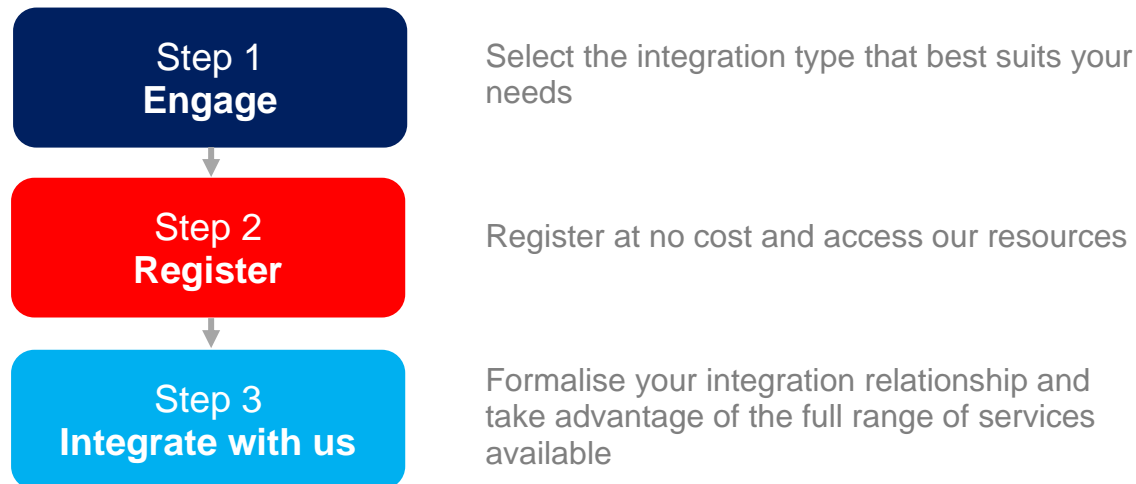
2019 Technical Integrator Programme v5.4
Integrating with Capita ESS Products

Welcome to the 2019 Technical Integrator Programme

Our new partner services provide businesses and individuals with the appropriate framework to interface with our SIMS environment. Working with the latest application programming interfaces (APIs), partners can take the next step with confidence that their products and services can be fully integrated with the SIMS Primary cloud environment and access our range of services to further enhance the customer's experience. Our partner services will support partners by providing them with all the necessary tools and environments to assist in developing and integrating their solutions with all our SIMS, FMS, SIMS ID and SIMS Finance solutions.

Our partner services will continue to grow and support all future developments of SIMS. Current partners can be confident that they will be fully supported as we migrate our services from our current instance of SIMS to our next generation of cloud-based services.

Three steps to integrating with us



Step 1 - Engage

What type of integration is best for you?

Step 1 School or Academy

You are a school or academy and have created a product or service that you want to integrate with SIMS or other ESS products. This product or service may also be something you might want to share with a small number of other local schools or academies. This may progress into an EdTech Start Up in the future.

Step 1 LA or MAT

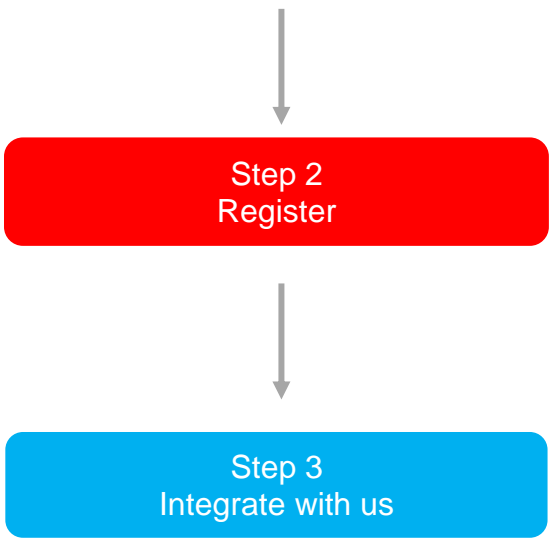
You are a local authority or multi-academy trust with multiple schools or academies with access to SIMS, and have a product or service that you want to integrate. You will have more technical requirements, needing the ability to write data back into SIMS

Step 1 EdTech Start Up

As an EdTech start up you will be new to the market with less than 100 customers or operate as a not-for-profit organisation. Your requirements will be for provisioning basic or core data and Single-Sign-On (SSO). You may also be looking for commercial opportunities that could include Capita selling and promoting your service or product.

Step 1 Integrator

You are a commercial company with over 100 educational institutional customers with access to SIMS, and a product or service that you want to integrate. Integrators will have more technical requirements, needing the ability to write data back into SIMS. You may also wish to explore commercial Partnerships that could include Capita selling and promoting your service or product.



Step 2 - Register

Register for integration point access

Step 1
What type of integration is best for you?

Step 2
Register with us

SIMS Primary | SIMS ID

A Freemium service is available for all perspective integrators who wish to better understand and test against the available APIs and services for our cloud software. Customers can request access to a shared test development environment (sandbox) allowing them to review the outcomes against a test dataset. Access is subject to successful registration and agreement to our [terms and conditions](#). This option does not include access to SIMS partner support, however access to appropriate documentation and support resources such as Swagger are available.

Requests for access to our Freemium service can be made by completing an online registration form available here

https://www.sims-partners.com/webform/integrator_registration

SIMS 7 | FMS | SIMS Finance

A range of chargeable services are available to help potential integrators complete their integration to our current range of on premise solutions.

Available services include access to a leased license agreement for ESS products and test datasets for a primary or secondary school/academy. Access to partner support, consultancy and accreditation is also available.

Requests for more information can be made by completing an online registration form available here

https://www.sims-partners.com/webform/integrator_registration

Step 3
Integrate with us

Step 3 – Integrate with us

When you have registered with us and tested the available APIs (cloud software only), you are steps away from having a live integration. The next few pages will outline the integrator support services we offer, pricing and the options available to existing technical integrators and partners.

Optional services

Technical services

SIMS ID (SSO): Single Sign-On using SIMS ID. Providing authentication services to your product enabling schools to use their SIMS ID to access your services.

SIMD ID Data Exchange (Web APIs): Access to a limited set of data from SIMS to support provisioning of users and groups and associated data (SIMS7 & SIMS Primary). Limited write back of certain data elements will soon be available.

FULL Technical Access (APIs or integration points): Full access to the technical API suite for SIMS7, FMS 6, SIMS Primary and SIMS Finance.

SIMS Market Place and Application Approval: Once approved, customers can have their product/services available within our Market Place for all our live customers to access. Only approved products will be made available as per our [Terms and Conditions](#). Accredited Partners can benefit from prominent listings and detailed categorisation of services.

SaaS Licensed Datasets: Full access to personal test datasets to compile and test integration.

Consultancy

Customers have the option to take bespoke consultancy services which can be delivered at a site of your choice (travel costs may be applicable).

- Pre-engagement - Capita consultant offers an in-depth review of your integration options.
- An introduction to SIMS/SIMS Primary/FMS/SIMS ID or SIMS Finance.
- Registering your products to against live schools using the Partner Portal.
- Guidance on how to best utilise personal sandbox environments and developer resources.
- An introduction to SIMD ID and the integration options it offers via its Data Exchange, WebAPIs.
- The Application Market Place and how to successfully get your product/services approved.
- How Accreditation can help promote your product/services.
- Create reports for schools/academies and partners.

Review or validate solutions NB: These services may also be available for companies who do not require access to SIMS or a formal SIMS Partnership.

Support

Customers have the choice of 2 support options delivered by our dedicated Partner Support Team:

- Standard Support (up to 15 hours, includes Accreditation).
- Enhanced Support (up to 25 hours, include Accreditation).

A SIMS integration of more than 100 sites requires a minimum standard support option to be in place. Support is provided under our current business hours and is subject to the detail as defined in our Partner Support Charter. Includes email, telephone, web-based support and access to our [My Account](#) support website.

Accreditation

Provided as part of our support options, customers can take advantage of our accreditation service to validate and promote their interfacing to SIMS. Accredited partners can use additional marketing resources including specific partner logos and branding. The accreditation process provides schools the confidence that the methods used to interface with SIMS have been reviewed by the Partner Development Team and in turn are fully supported and are GDPR compliant.

Accredited Partners can benefit from prominent listings and detailed categorisation of their services within the SIMS Market place.

Step 3 – Integrate with us

Pricing: SIMS Primary | SIMS ID

School or Academy

1 site

Service	Cost
Documentation (SDK)	£0
SIMS ID - SSO	£0
SIMS ID – Web Data Exchange API Read/Write	£0
SIMS Primary – Read/Write	£0
SIMS Primary – SaaS Dataset Licence	£1000
SIMS Primary – SaaS Dataset Licence (additional)	£500
Standard Support inc Accreditation (15hrs)	£1500*
Increased Support hrs inc Accreditation (25 hrs)	£3500*
Consultancy	£500 p/day

Integrators

100+ sites

Service	Cost
Documentation (SDK)	£0
SIMS ID – SSO	£0
SIMS ID Data Exchange API Read/Write	From £10 per site ¹
SIMS Primary – Read/Write	From £15 per site ¹
SIMS Primary – SaaS Dataset Licence	£1500 per instance
SIMS Primary – SaaS Dataset Licence (additional)	£500 per instance
Standard Support inc Accreditation (15hrs)	£3500*
Increased Support hrs inc Accreditation (25 hrs)	£6000*
Consultancy	£1000 p/day

EdTech start up

1-99 sites

LA or MAT

No site restrictions

Service	Cost
Documentation (SDK)	£0
SIMS ID – SSO	£0
SIMS ID Data Exchange API Read/Write	From £15 per site ¹
SIMS Primary – Read/Write	From £25 per site ¹
SIMS Primary – SaaS Dataset Licence	£1000 per instance
SIMS Primary – SaaS Dataset Licence (additional)	£500 per instance
Standard Support inc Accreditation (15hrs)	£1500*
Increased Support hrs inc Accreditation (25 hrs)	£3500*
Consultancy	£750 p/day

Step 3 – Integrate with us

Pricing: SIMS 7 | FMS | SIMS Finance

Access to SIMS 7 and/or FMS 6 School or Academy

Service	Cost
Leased licence agreement for SIMS 7 incl. dataset	£1000
Leased licence agreement for FMS 6 incl. dataset	£1000
Additional SIMS 7 or FMS 6 dataset	£500
Standard Support inc Accreditation (15hrs)	£1500*
Increased Support hrs inc Accreditation (25 hrs)	£3500*
Access to the Business Objects incl. Command Line Reporter – Read/Write	£0 single site
Support uplift in addition to a standard support package**	£0
Consultancy	£500 p/day

Access to SIMS 7 and/or FMS 6 EdTech start-up (1-99 sites) LA or MAT (no site restrictions)

Service	Cost
Leased licence agreement for SIMS 7 incl. dataset	£1000
Leased licence agreement for FMS 6 incl. dataset	£1000
Additional SIMS 7 or FMS 6 dataset	£500
Standard Support inc Accreditation (15hrs)	£1500*
Increased Support hrs inc Accreditation (25 hrs)	£3500*
Access to the Business Objects – Objects Including. Command Line Reporter – Read/Write	£25 per site
Support uplift in addition to a standard support package**	£0
Consultancy	£750 p/day

Access to SIMS 7 and/or FMS 6 Integrators (100+ sites)

Service	Cost
Leased licence agreement for SIMS 7 incl. dataset	£1500
Leased licence agreement for FMS 6 incl. dataset	£1500
Additional SIMS 7 or FMS 6 dataset	£500
Standard Support inc Accreditation (15hrs)	£3500*
Increased Support hrs inc Accreditation (25 hrs)	£6000*
Access via Business Objects – Read/Write	From £15 per site ¹
Support uplift in addition to a standard support package**	£1000
Consultancy	£1000 p/day

*Standard support or Increased support is mandatory for Integrators using web APIs/Business Objects. It is optional for EdTech start-ups and schools

**Support uplift is mandatory for integrations of 100+ site's (in addition to standard or increased support)

¹ Incremental discounts apply for integrators with more than 10 sites. See online [calculator](#).

Current Partners are requested to contact their Partner Manager to discuss the transitional pricing options that are available to them for SIMS 7 and FMS 6.

Step 3 – Integrate with us

Pricing: FMS Catalogue and eProc Services

Integrator

No Partner contract required

Service	Product	Cost / Service**	Additional catalogue
Static Catalogue Integration	FMS 6 SIMS Finance Provides static catalogues for both FMS 6 & SIMS Finance	£950 per catalogue	£2 per license (capped at £3150)

Improved Opportunities for Partner Integrations

We offer:

- In addition to Static Catalogue from H1 2019 we will offer: cXML Punchout allowing your customers to order directly from your website from within SIMS Finance automatically linking the transaction details.
- Dynamic catalogues: Static catalogues are notorious for being out of date before they are made available to customers. Dynamic catalogues allow supplier to update their products and pricing daily making the catalogue more relevant to mutual customers. Dynamic catalogues are used extensively outside of the education market. These offer exciting opportunities for near real time product and pricing updates to support product focuses and short-term pricing offers.

Existing Technical Integrators and Partners with Technical Integrations

Already integrating with SIMS 7 / FMS 6?

For new partners, the previous partner model for SIMS 7 and FMS 6 has been replaced by the model as outlined in this guide. Existing partners can have the confidence that they will be fully supported as we migrate our services from our current instance of SIMS to our next generation of cloud-based services.

How to move to the 2019 Integrator model

- You will be offered the choice of migrating onto this pricing model from your annual renewal date up until the 31/05/19

Please note:

- Current partners will need to declare all customers that READ and WRITE data to SIMS irrespective of the integration method.
- Under the new model you will pay the per site integration charge for all sites you are integrated with. The per site charge is based on the type of integration.

Partners not wishing to move to the new model at this time

- You are still able to renew on the legacy partner programme however:
 - Current partners will need to declare all customers that READ and WRITE data to SIMS.
 - Current partners wishing to remain on the old model and engage with SIMS Primary or SIMS ID Data Exchange APIs in addition to their current integrations, will need to pay the per site API access charge for the sites using this method. This is in addition to the charges in their existing partner pricing model.
 - The legacy model will be removed for renewals from 01/06/19. You will not be able to renew on this model from this date. Prior to this date Capita will only accept 12 month renewals.

Please speak to your Partner Manager for any further information on migrating to the next partner pricing model.

Contact the team

Find out more about partnering with us

Access our services

Requests for access can be made by completing an online registration form available [here https://www.sims-partners.com/webform/integrator_registration](https://www.sims-partners.com/webform/integrator_registration)

Online

Online enquiries can be submitted by using the 'Make an enquiry' link on the Partner Section of the website <https://www.capita-sims.co.uk/partner-with-us>

SDK and Integrator resources

Public access to our resources and information can be found at www.sims-partners.com



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